SSO ASP -> FFAIR

What is this integration?

ASP and FFAIR have worked closely to provide a tight integration between the two platforms, which now allows for exhibitor data stored within ShowOff (ASP) to be reflected the FFAIR platform, and exhibitors to seamlessly sign in to FFAIR from within the show's ASP Ezone.
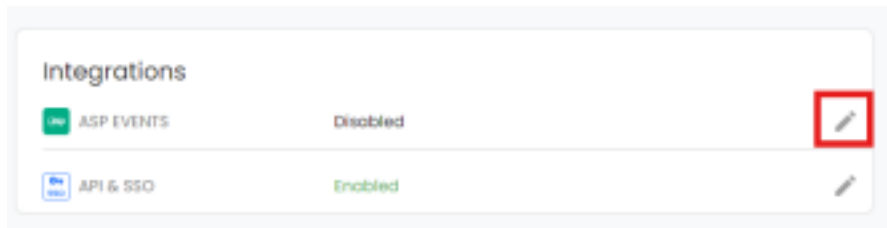
How does it work?

Once the below prerequisites and configuration have been completed, exhibitor data within ASP will be synced to FFAIR every 30 minutes, and we'll be ready to place a link within your ASP Ezone for exhibitors to sign in to FFAIR. Exhibitors will then be able to access your show's FFAIR manual and perform any tasks within the FFAIR platform.
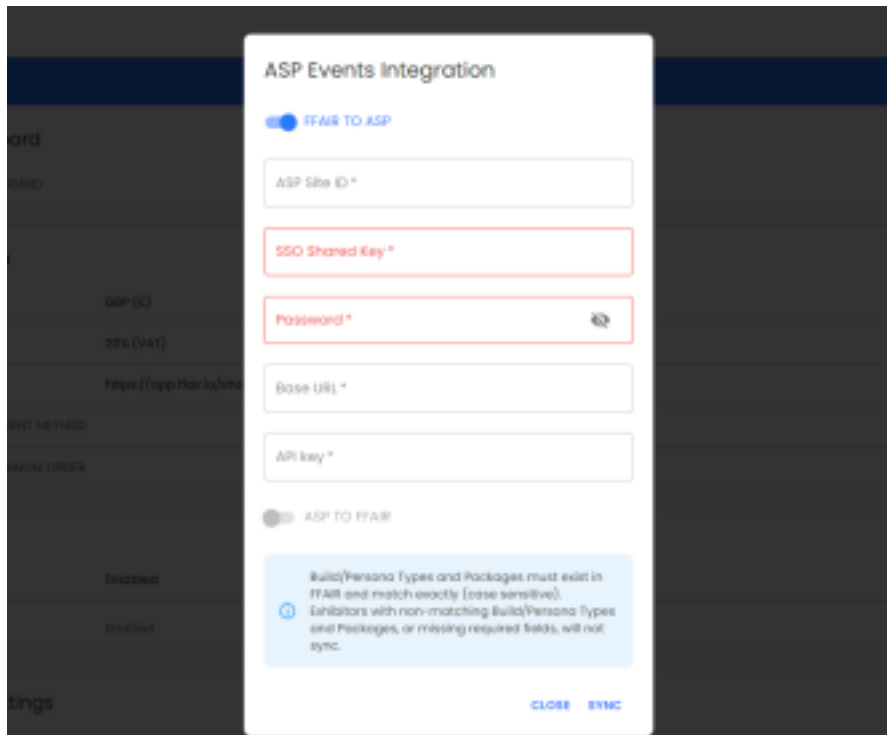
How do we set it up?

For this integration to properly function, the following prerequisites must be met:

1. In addition to the standard exhibitor data that is pushed from Salesforce to ASP, the below stand information is required to be present within ASP for each stand an exhibitor is associated with (the field slugs for API use are in brackets):

    a. Build Type (type) - Must already exist in FFAIR (case sensitive)

    b. Stand Width X (width)

    c. Stand Depth Y (length)

    d. Area (netarea)

    e. Packages (packagetype) - Must already exist in FFAIR (case sensitive)

2. FFAIR will require API access to the required show within ASP. This can be obtained by raising a support ticket with ASP. ASP's support team will then provide an API Key, Password, and SiteUUID. Once this has been provided, you can enter them into your FFAIR Organiser Portal by navigating to Settings -> Integrations -> ASP Events and enabling "ASP to FFAIR".
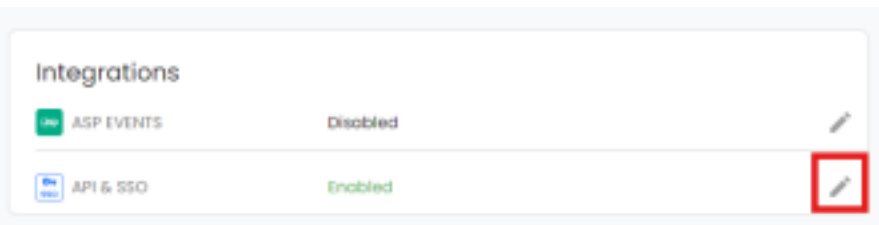
a.

b.

3. ASP will require a "Shared Key" and a "Show ID" from FFAIR, which should be provided to the ASP support team – this can be in the same request as the above. You can retrieve these values from within FFAIR by navigating to Settings -> Integrations -> API & SSO. **ASP do not require the FFAIR API key or Password.**

a.

b.

Anything else I should know?

○ Since exhibitors are synced every 30 minutes, they may not be able to access FFAIR as soon as they are added to the ASP platform and may have to wait up to 30 minutes. If this is the case, a friendly error message will be displayed when attempting to sign into FFAIR instructing them to wait 30 minutes and try again.

○ If some exhibitor stand data is not pushed from Salesforce to ASP, it can be manually added within the ASP ShowOff backoffice by navigating to the Exhibitors module, clicking on the exhibitor in question, and then clicking on their stand number.